

Hampshire – Franklin – North Quabbin Resource Guide *2nd Edition*



Drug and Alcohol Treatment and Related Services



Youth Central Intake and Care Coordination (YCICC)

Toll free: 866-705-2807 or 617-661-3991

TTY: 617-661-9051

www.healthrecovery.org

For free and confidential help finding services for people of all ages contact:

1-800-327-5050

TTY: 1-800-439-2370

www.helpline-online.com

For services for pregnant women and family residential treatment call:

(Pregnant women receive priority treatment)

Institute for Health and Recovery

617-661-3991 or

866-705-2807

MOAR - Massachusetts Organization for Addiction Recovery

617-423-6627

www.moar-recovery.org

This revised resource guide was produced in June of 2017. At the time, all addresses, phone numbers and website information was correct and up-to-date. Addresses and phone numbers change often however. Please check the agencies websites for a current phone number if you are unable to contact them, and when calling for an appointment, be sure to confirm their address.

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Acute Treatment Services

Acute treatment services can be accessed if you are or someone is in need of detoxification from substance use. To go directly into a detoxification unit, either call and ask if they have open beds or use this new online tool which will tell you where there are available beds:

<http://mabhaccess.com/m/login.aspx>

Beds will open each day, so it's important to continue to call or check online. *

AdCare Hospital	107 Lincoln St, Worcester MA	508-799-9000
BHN Carlson Recovery Center	471 Chestnut St, Springfield MA	413-733-1431
McGee Unit at Berkshire Medical Center	725 North St, Pittsfield MA	413-442-1400
Brattleboro Retreat	1 Anna Marsh Ln, Brattleboro VT	802-258-3700
Community HealthLink	72 Jacques Ave, Worcester MA	508-860-1000
Franklin Recovery Center	298 Federal St, Greenfield MA	413-733-1423
Providence Behavioral Health	1233 Main St, Holyoke MA	413-539-2981
Quabbin Retreat	221 N. Main St, Petersham MA	978-724-0010
Recovery Centers of America – Westminster	9 Village Inn Rd, Westminster, MA	978-870-7734
Spectrum Detox	154 Oak St, Westborough MA	800-366-7732
Swift River	151 South St, Cummington MA	518-269-8306

Transitional Support Services

Gandara Esperanza (Women)	91 E. Mountain Rd, Westfield MA	413-729-4250
Phoenix House	130 Pine St, Holyoke MA	413-538-8188

Clinical Support Services

Berkshire Medical Center	725 N. Main St, Pittsfield MA	413-447-2927
Northern Hope Center	298 Federal St, Greenfield MA	413-773-1423
Providence CSS	1233 Main St, Holyoke MA	413-539-2981
Swift River CSS	151 South St, Cummington MA	518-269-8306
The Hope Center	35 Heywood Ter, Springfield MA	413-733-1423

*This site can be used to find the availability of multiple services: You will not need to log in. Select "Substance Use Service Search" and the following will be your options: ESP, ATS, CSS, TSS, Level IV detox, Methadone treatment, and various outpatient services. Your next choice, "Service For" asks for the town where you live, and the number of miles you are willing to travel to get to treatment.

Hospitals

Each hospital listed will assess you if you are in crisis because of either substance use or mental health problems. The hospitals can assist in making referrals to detoxification and other resources.

Athol Memorial Hospital	2033 Main St, Athol MA	Main line: 978-249-3511 Emergency Department: 978-249-1250
Baystate Franklin	164 High Street, Greenfield MA	413-773-2011
Baystate Mary Lane	85 South St, Ware MA	413-967-6211
Baystate Medical Center	759 Chestnut St, Springfield MA	413-794-0000
Baystate Noble	115 W Silver St, Westfield MA	413-568-2811
Baystate Wing Hospital	40 Wright St, Palmer MA	413-283-7651
Berkshire Medical Center	725 North St, Pittsfield MA	413-447-2000
Cooley Dickinson Hospital	30 Locust St, Northampton MA	413-582-2000
Heywood Hospital	242 Green St, Gardener MA	978-632-3420
Holyoke Medical Center	575 Beech St, Holyoke MA	413-534-2500
Mercy Medical Center	271 Carew St, Springfield MA	413-748-9000

Emergency Services/Crisis Centers

Provide emergency screenings and placement for individuals in mental health and or substance use emergencies. If you cannot get to the location, you may be seen by a mobile team at home or in the community. Services are 24/7 and go by what area you are located in. Statewide Emergency Service Provider (ESP) 877-382-1609

Northampton Region: Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington

ESP Provider: Clinical and Support Options

24 Hour Access number: 800-322-0424

Greenfield Region: Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Fall, Warwick, Wendell, and Whately

ESP Provider: Clinical and Support Options

24 Hour Access number: 800-562-0112

South Pioneer Valley Region: South Hadley, Belchertown, Southampton, and Ware

ESP Provider: Behavioral Health Network

24 Hour Access number: 800-437-5922

Substance Use Treatment & Recovery for Adults (outpatient)

These are providers who offer assessment and substance use therapies.

AdCare Outpatient Services Intake line	117 Park Ave, West Springfield MA 413-209-3124
Carson Center for Adults and Families Intake line	120 Maple St, Springfield MA 413-737-3730
Carson Center for Adults and Families Intake line	96 South St, Ware MA 413-967-6241
Center for Human Development Intake line	367 Pine St, Springfield MA 800-232-0510
Clinical and Support Options Intake line	1 Arch Pl, Greenfield MA 413-774-1000
Clinical and Support Options Intake line	8 Atwood Dr, Northampton MA 413-586-8550
Clinical and Support Options Intake line	130 Maple St, Springfield MA 413-737-9544
Crossroads Agency Intake line	80 Congress St, Suite 106, Springfield MA 413-739-1611
Gandara Center Intake line	2155 Main St, Springfield MA 413-736-0395
Griswold Center @ Baystate Wing Intake line	40 Wright St, Palmer MA 413-370-5285 or 413-370-8517
Holyoke Medical Center Intake line	575 Beech St, Holyoke MA 413-534-2698
Mt. Tom Substance Abuse Services	40 Bobala Rd, Holyoke MA 413-536-5473
Mt. Tom City Clinic Intake line	235 Maple St, Holyoke MA 413-532-0389
Mercy Behavioral Healthcare Intake line	1233 Main St, Holyoke MA 413-536-5111
The New Life Center for Recovery	1323 Worcester St, Indian Orchard MA 413-297-1975
Phoenix House Outpatient Intake line	15 Mulberry St, Springfield MA 413-739-2440 x4
Positive Path Counseling Center Appointment line	4 South St, Ware MA 413-627-9749
School St. Counseling Institute Intake line	110 Maple St, Springfield MA 413-846-4300

Sloan Clinic (BHN)
Intake line

471 Chestnut St, Springfield MA
413-733-1431

Substance Use Treatment & Recovery for Youth

These are providers who offer assessment and substance use therapies that specialize in youth services.

Outpatient Providers Serving Adolescents

Carson Center for Human Services
www.carsoncenter.org

96 South St, Ware MA
413-967-6241

Carson Center for Human Services
www.carsoncenter.org

77 Mill St, Westfield, MA
413-568-6141

Child Guidance Clinic
www.bhninc.org

110 Maple St, Springfield MA
413-732-7419

Clinical & Support Options
www.csoinc.org

8 Atwood Drive, Northampton MA
413-582-0471

Gandara Mental Health Youth
www.gandaracenter.org

2155 Main St, Springfield MA
413-736-0395

Griswold Center @ Baystate Wing
www.umassmemorial.org

40 Wright St, Palmer MA
413-370-5285

Phoenix Houses of New England
Family Intervention Program
www.phoenixhouse.org

15 Mulberry St, Springfield MA
413-739-2440

Sloan Clinic Counseling
www.bhninc.org

471 Chestnut St, Springfield MA
413-733-1431

The Brien Center
www.briencenter.org
24-Hour Crisis Hotline:

60 Cottage St, Great Barrington MA
413-528-9156
800-252-0227

The Brien Center
www.briencenter.org
24-Hour Crisis Hotline:

124 American Legion Dr, North Adams MA
413-664-454
800-252-0227

The Brien Center
www.briencenter.org
24-Hour Crisis Hotline:

251 Fenn St, Pittsfield MA
413-499-0412
800-252-0227

Youth Stabilization and Detoxification Programs

Motivating Youth Recovery (MYR)
www.communityhealthlink.org

12 Queen St, Worcester MA
508-860-1244

The CASTLE
www.hptc.org

20 Meadowbrook Rd, Brockton MA
508-638-6000

Youth Residential Treatment Programs

CHD Goodwin House (Males 14 –17)	187 Fairview Ave, Chicopee MA 617-661-3991
Gandara Cornerstone Recovery (Women 18 - 25)	59 South St, Ware MA 413-237-5296
Highland Grace House www.communityhealthlink.org	280 Highland St, Worcester MA 866-705-2807 or 617-661-3991
Northeast Behavioral Health	Zero Centennial Dr, Peabody MA 978-968-1700 or 978-739-7615
Phoenix House Academy www.phoenixhouse.org	5 Madison Ave, Springfield MA 866-705-2807 or 617-661-3991

Family Intervention Programs

Phoenix Houses of New England www.phoenixhouse.org	15 Mulberry St, Springfield MA 413-739-2440
Patrick Miller Youth Program of the Brien Center www.briencenter.org	251 Fenn St, Pittsfield MA 413-629-1249 24-hour Crisis Hotline: 800-252-0227

Additional Resources for Youth

Youth Central Intake (YCICC) and Care Coordination	www.healthyrecovery.org 866-705-2807
Free and confidential help with finding the right youth service or program statewide	

Alateen: a recovery program for families and friends of alcoholics, whether or not the alcoholic acknowledges a drinking problem or seeks help.” Alateen “is part of Al-Anon designed for younger relatives and friends of alcoholics during teen years”.

www.al-anon.alateen.org 888-425-2666

Cushing House 111 West 8th St, Boston MA
gavinfoundation.org/programs/cushing-houses 617- 269-2933

Department of Public Health 866-705-2807
Bureau of Substance Abuse Services www.mass.gov/dph/bsas
Office of Youth and Young Adult Services 617-661-3991
www.mass.gov/dph/youthtreatment

DIAL/SELF Youth and Community Services 413-774-7054
Greenfield and Turners Falls

Institute for Health & Recovery 866-705-2807
Central Intake for Youth & Pregnant Women

Massachusetts Substance Abuse 800-327-5050
Information and Education www.helpline-online.com
Information on youth and adult programs in MA

National Teen Dating Abuse Helpline	866-331-9474
Pegasus House (Women)	978-687-4257 482 Lowell St, Lawrence MA
Spectrum Residential (Men)	508- 892-1010
www.spectrumhealthsystems.org	1601 Main St, Leicester MA

Behavioral Health Support

Some services meet 3-5 days/week for a minimum of 3.5 hours a day and are known as Intensive Outpatient Services (IOP) or Day Treatment. Others provide behavioral health services that complement Medication Assisted Treatment and other paths of recovery.

AdCare Hospital Intake line	95 Lincoln St, Worcester MA 800-345-3552
AdCare Hospital Intake line	117 Park Ave, West Springfield MA 413-209-3124
AdCare Outpatient Services (Intensive IOP in Spanish)	117 Park Ave, West Springfield MA 413-209-3124
Baystate Franklin Partial Hospitalization	48 Sanderson St, 2 nd Floor, Greenfield MA 413-773-4444
Beacon Programs Intake line	48 Sanderson St, Greenfield MA 413-773-4444
Brien Center for Mental Health & Substance Abuse Services	124 American Legion Dr, North Adams MA 413-664-4541
Brien Center for Mental Health & Substance Abuse Services	71 Hospital Dr, North Adams MA 413-664-4541
Brien Center for Mental Health & Substance Abuse Services	60 Cottage St, Great Barrington MA 413-528-9156
Brien Center for Mental Health & Substance Abuse Services	333 East St, Pittsfield MA 413-499-0412
Carlson Day Treatment Program Central Intake line	417 Liberty St, Springfield MA 413-737-2439
Center for Human Development Intake line	179 Northampton St, Easthampton MA 844-243-4357
Center for Human Development Intake line	489 Bernardston Rd, Greenfield MA 413-774-6252
Center for Human Development Intake line	131 West Main St. 1 st Floor, Orange MA 978-544-2148
Center for Human Development Intake line	367 Pine St, Springfield MA 413-737-1426

Carson Center for Human Services Intake line	96 South St, Ware MA 413-967-6241
Carson Center for Human Services Intake line	77 Mill St, Suite 251, Westfield, MA 413-568-6141
Clinical and Support Options Intake and Crisis Services	491 Main St, Athol MA 978-249-9490
Clinical and Support Options Intake line (recovery coaches available)	8 Atwood Dr, Northampton MA 413-582-0471
Clinical and Support Options Northampton Crisis Services (recovery coaches available)	29 N. Main St, Florence MA 413-586-5555
Clinical and Support Options Intake line	1 Arch Pl, Greenfield MA 413-774-1000
Clinical and Support Options Greenfield Crisis Services	140 High St, Greenfield MA 413-774-5411
Crossroads Agency Intake line	80 Congress St, Suite 106, Springfield MA 413-739-1611
Gandara Center Intake line	2155 Main St, Springfield MA 413-736-0395
Gandara Center Intake line	85 St. George Rd, Springfield MA 413-732-2120
Griswold Center Intake line	40 Wright St, Palmer MA 413-370-5285
Hilltown Community Health Centers Gateway School Based Health System	12 Littleville Rd, Huntington MA 413-667-0142
Hilltown Community Health Centers Intake line	73 Russell Rd, Huntington MA 413-667-3009
Hilltown Community Health Centers Intake line	58 Old North Rd, Worthington MA 413-238-5511
Holyoke Medical Center Center for Behavioral Health	575 Beech St, Holyoke MA 413-534-2627
Mercy Behavioral Healthcare Intake line	1233 Main St, Holyoke MA 413-536-5111
Phoenix House Academy Intake line	15 Mulberry St, Springfield MA 413-739-2440
ServiceNet Behavioral Health Outpatient Intake line	129 King St, Northampton MA 877-984-6855

ServiceNet Behavioral Health Outpatient Central Intake line	55 Federal St, Greenfield MA 877-984-6855
Sloan Clinic Intake line	471 Chestnut St, Springfield MA 413-794-5555

Medication- Assisted Treatment Providers

These providers offer specific medication for the treatment of substance use; most often opiate related addiction treatment.

Brien Center for Mental Health and Substance Abuse Services (Suboxone, Subutex, and Vivitrol)	333 East St, Pittsfield, MA 413-499-0412
Brightwood Health Center (Suboxone Treatment)	380 Plainfield St, Springfield MA 413-794-1705
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	1 Arch Place, 3 rd Floor, Greenfield MA 413-341-1892
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	900 Memorial Ave, West Springfield MA 413-341-1887
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	306 Race St, Holyoke MA 413-341-1891
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	1985 Main St, Springfield MA 413-517-6008
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	83 South St, Ware MA 413-341-1888
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	201 S. Main St, Athol MA 413-517-6030
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	294 1 st St, Pittsfield MA 413-341-1889
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	411 Chandler St, Worcester MA 413-341-1886
Community Health Centers Of Franklin County (Vivitrol Treatment)	489 Bernardston Rd, Ste 108, Greenfield MA 413-325-8500
	450 W. River St, Orange MA 978-544-7800
Experience Wellness Center (Suboxone Treatment)	80 Congress St, Springfield MA 413-732-0040
Habit OPCO (Methadone Treatment)	2257 Main St, Springfield MA 413-733-3488

Health Care Resource Centers (Methadone Treatment)	628 Center St, Chicopee MA 413-746-0051
Health Care Resource Centers (Methadone & Suboxone Treatment)	297 Pleasant St, Northampton MA 413-584-2404
Health Care Resource Centers (Methadone Treatment)	117 Shelburne Rd, Greenfield MA 413-774-3321
Health Care Resource Centers (Methadone Treatment)	125 N. Elm St, Westfield MA 413-568-6600
Holyoke Health Center (Suboxone & Vivitrol Treatment)	230 Maple St, Holyoke MA 413-420-2200
OnCall Healthy Living Program (Suboxone & Vivitrol Treatment)	6 Hatfield St, Northampton MA 413-584-7425
Palmer Medical Center (Suboxone Treatment)	40 Wright St, Palmer, MA 413-284-5400
Providence Behavioral Health (Methadone, Suboxone & Vivitrol Treatment)	1233 Main St, Holyoke MA 413-493-2741
Providence Behavioral Health (Methadone Treatment)	227 Mill St, Springfield MA 413-747-9071
Spectrum Outpatient (Methadone Treatment)	1274 Curran Hwy, North Adams MA 413-664-9024
Spectrum Outpatient (Methadone Treatment)	42 Summer St, Suite 201, Pittsfield MA 413-442-0402
Trailside Health (Suboxone Treatment)	111 Bridge St, Shelburne Falls MA 413-625-6240
Valley Medical Group (Suboxone Treatment)	31 Hall Dr, Amherst MA 413-256-8561
Valley Medical Group (Suboxone Treatment)	238 Northampton St, Easthampton MA 413-529-9300
Valley Medical Group (Suboxone Treatment)	329 Conway St, Greenfield MA 413-774-6301
Valley Medical Group (Suboxone Treatment)	70 Main St, Florence MA 413-586-8400

Residential Recovery Programs

The following are sober housing facilities to assist in the recovery process.

Anthony Cavallini House: Sober Housing (for Vivitrol Patients)	770 Belmont Ave, Springfield MA 413-627-6700
BHN Cole's Place Intake Line	401 Liberty St, Springfield MA 413-726-1030
BHN My Sister's House* Intake Line	89 Belmont Ave, Springfield MA 413-733-7891
BHN Opportunity House Intake Line	59-61 St. James Ave, Springfield MA 413-739-4732
Brien Center Keenan House Intake Line	202 Bradford St, Pittsfield MA 413-499-2756
CHD Grace House (Families)* Intake Line	143 West St, Northampton MA 413-586-8213
CHD Two Rivers Recovery Home (Women) *	148 Montague City Rd, Greenfield MA 413-512-5018
Gandara Addiction Recovery Program Intake Line	29-33 Arch St, Springfield MA 413-781-2234
Gandara Cornerstone Recovery (Women 18 - 25)	59 South St, Ware MA 413-237-5296
Gandara Hairston House (Men) Intake Line	25 Graves Ave, Northampton MA 413-585-8390
Gandara Residential Services (Women)* Intake Line	507 Appleton St, Holyoke MA 413-540-9881
Phoenix House Residential Program Intake Line	5 Madison Ave, Springfield MA 413-733-2178
ServiceNet Beacon House	57 Beacon St, Greenfield MA 413-773-1706
ServiceNet Orange Recovery House (Men)	35 Congress St, Orange MA 978-544-6507
Western MA Recovery and Wellness Center	155 Mill St, Springfield MA 413-886-0110

*These houses allow women who are pregnant and in the post-partum period to stay at their facility with their babies.

Supportive Housing**

Brien Center Safe Harbor Intake Line	184 Bradford St, Pittsfield MA 413-499-1456
Gandara Community Housing Program (for families)	476 Appleton St, Suite 7, Holyoke MA 413-536-0571
Gandara Miracle House (Men) Intake Line	114 Calhoun St, Springfield MA 413-736-8527
Gandara Serenity Program (Women) Intake Line	476 Appleton St, Suite 7, Holyoke MA 413-536-0572
SMOC Crossroads Program www.smoc.org	1509 N. Main St, Palmer MA 413-283-2533
SMOC Tranquility House www.smoc.org	25 Rittenhouse Ter, Springfield MA 413-276-0185
SMOC Wright Home (Women) www.smoc.org	305 Main St, Easthampton MA 413-527-3527
The Moltenbrey Intake Line	76 Avenue A, Turners Falls MA 413-773-6100x205
SMOC Wright Home (Women) www.smoc.org	305 Main St, Easthampton MA 413-527-3527
The Moltenbrey Intake Line	76 Avenue A, Turners Falls MA 413-773-6100x205

Sober Homes†

Alternative Living Centers #1† www.alternativelivingcenter.com	206 First St, Pittsfield MA 413-446-6311
Alternative Living Centers #2† www.alternativelivingcenter.com	238/240 Second St, Pittsfield MA 413-446-6311
Broderick House† www.provministries.com	56 Cabot St, Holyoke MA 413-536-9109
Honest Beginnings www.honestbeginnings.org	22 Amherst Rd, Pelham MA 413-324-8285
Loreto House† www.provministries.com	51 Hamilton St, Holyoke MA 413-536-9109

** Supportive Housing = Sober Housing with Case Management

† These Sober Housing facilities are certified by the MA Association for Sober Housing.

Maple House†
www.GandaraCenter.org

15-17 Maple Ave, Northampton MA
413-585-8390

McCleary Manor†
www.provministries.com

40 Brightside Dr, Holyoke MA
413-536-9109

The Bridge Home†
www.thebridgehome.org

1090 Worthington St, Springfield MA
413-301-5102

Summer House†
www.GandaraCenter.org

18 Summer St, Northampton MA
413-585-8390

Recovery High Schools/Collegiate Recovery Community

Central Massachusetts Special Education
Collaborative

11 McKeon Rd, Worcester MA
508-459-5463

Collegiate Recovery Community

www.umass.edu/studentlife/health-safety/chp/recovery

Independence Academy
Intake Line

460R Belmont St, Brockton MA
508-510-4091

Liberty Preparatory Academy
Intake Line

37 Alderman St, Springfield MA
413-750-2484

North Shore Recovery High School
Intake Line

112 Sohier Rd, Beverly MA
978-922-3305

Rockdale Recovery High School

20 Rockdale St, Worcester MA
508-854-4939

William J. Ostiguy High School
Intake Line

19 Temple Pl, Boston MA
617-348-6070

Recovery Learning Communities (RLC's)

Recovery Learning Communities, consumer run networks of peer support for those with serious mental illness offer information & referral, advocacy & training.

Bowen Center

340 Main St, Springfield MA
413-732-1703

Caledonian Building

187 High St, Suite 303, Holyoke MA
413-539-5941

Western Mass RLC

187 High St, Holyoke MA
866-641-2853

† These Sober Housing facilities are certified by the MA Association for Sober Housing.

Recovery Support Centers (RSC's)

RSC's play a key role in providing community-based support to those in recovery from any addiction.

Crane Memorial Center	81 Linden St, Pittsfield MA 413-464-7066
Hope for Holyoke Recovery Center (Includes Spanish-speaking NA meetings)	100 Suffolk St, Holyoke MA 413- 561-1020
Northampton Recovery Center NorthamptonRecoveryCenter.org	297 Main St, Northampton MA NorthamptonRecoveryCenter@gmail.com
The Recover Project www.RecoverProject.org	68 Federal St, Greenfield MA 413-774-5489

Support Groups

Bereavement Group through Hospice of Franklin County occurs monthly at Baystate Franklin Medical Center	164 High St, Greenfield MA 413-774-2400
GRASP- Grief Support Center www.grasphelp.org	220 N. Main Street, E. Longmeadow MA westernmagrasp@gmail.com
Learn2Cope: education, resources, peer support & hope for parents and family members coping with a loved one addicted to opiates or other drugs.	508-404-3539 Learn2cope.org
NAMI Connections Peer-to-Peer Support for those with mental health challenges	112 Main St, Easthampton, MA 413-923-8481
Pain Pals Chronic Pain Support Group	164 High St, Room G410, Greenfield MA 413-325-8032 <i>and</i> 451 Main St, Greenfield MA 413-773-3646 x448
The Bridge Family Resource Center Grandparent Support Group	101 University Dr, Suite A3, Amherst MA 413-549-029
Western MA Parent Support Group www.thewesternmassparentsupportgroup.com	1233 Main St, Holyoke MA 413-246-0677 <i>Or</i> 413-534-7237
The Garden: A Center for Grieving Children and Teens: Groups for youth 5 – 18 and their families Sunday afternoons in fall and again in late winter-spring. We support youth following the death of someone close regardless of when, where or how the death occurred, free of charge.	
Cooley Dickinson VNA & Hospice slenn@cooleydickinson.org	168 Industrial Dr. Northampton 413-582-5312

Domestic and Sexual Violence Resources

The list below includes services, hotlines and resources for those being abused in a relationship with a current or former partner or household member.

Center for Women and Community (Sexual Assault/Rape Crisis Program)	413-545-0800 Amherst, MA
National Teen Dating Abuse Helpline	886-331-9474
NELCWIT (Domestic Violence Program, Sexual Assault/ Rape Crisis Program) www.NELCWIT.org	413-772-0871 Greenfield, MA Hotline: 413-772-0806
Safe Passage (Domestic Violence Program, Emergency DV Shelter)	888-345-5282 Northampton, MA

Hotlines and Helplines

Hotlines are run by consumers and professionals to assist those in crisis.

Alanon/Alateen www.al-anon.org and www.al-anon.teen.org	508-366-0556 Statewide information for accessing support groups for young family and friends of persons with addictions.
Alcoholics Anonymous (AA) www.westernmassaa.org	800-327-5050 413-532-2111
12-step support groups for persons with alcohol addiction	413-734-7500 (<i>Spanish only</i>)
Clinical and Support Options <i>Crisis Services</i>	(Franklin) 413-774-5411 (North Quabbin) 978-249-3141 (Florence) 413-586-5555
Institute for Health & Recovery Central Intake for Youth & Pregnant Women	866-705-2807
Massachusetts Substance Abuse Helpline Provides information and referral about substance abuse and treatment; run through Department of Public Health	800-327-5050 www.helpline-online.com
Mass Suicide Prevention (DPH)	617-624-5438
Narcotics Anonymous (NA) www.nerma.org	866-NA HELP U 866-624-3578
www.newenglandna.org	12-step support groups for persons with drug addiction
National Suicide Prevention Hotline www.suicidepreventionlifeline.org	800-273-8255
Federally funded suicide prevention hotline; connects individuals to crisis centers across the country; staff have resources to assist in a suicide crisis	
Recovery Hotline for Alcohol Crisis hotline staffed by volunteers	800-252-6465

Samaritans 877-870-4673

Crisis hotline staffed by volunteers; provides support to persons who are suicidal or in despair

The Brien Center for Mental Health 24-hour Crisis Hotline: 800-252-0227
& Substance Abuse

Trevor Helpline 866-488-7386

Crisis hotline for Lesbian, Gay, Bisexual, and Transgender youth and young adults

Warm Lines

Warm lines are run by and for consumers; they are used by consumers who need to talk to someone, but are not in crisis

Western Massachusetts

Pioneer Valley Warm Line 413-747-8658

Hours: Wed-Sun 5pm -1am

Western Mass Peer Support 888-407-4515

Hours: daily 8pm –midnight

Additional/Educational Resources

Allies in Recovery 413-210-3724

An online learning community providing expert guidance www.alliesinrecovery.net
for families with a loved one struggling with drugs or alcohol. Free for MA residents.

BHN Driver Alcohol Education 413-272-1921

471 Chestnut St, Springfield MA

Community Resources and Advocacy, Community Action 413-475-1570

Community Support Program Case Management 413-774-1000

1 Arch Place, Greenfield MA

Community Support Program Case Management 413-582-0471

8 Atwood Dr, Suite 201, Northampton MA

Dual Recovery Anonymous (DRA) 913-991-2703

12 step groups for persons with both mental illness and addiction; www.draonline.org
Website lists local groups

Emotions Anonymous 651-647-9712

12-step format for dealing with emotional distress;
Call for statewide meeting list

Franklin Regional Council of Government 413-774-1194x116

Partnership for Youth

12 Olive Street, Suite 2, Greenfield MA

Gandara Center: STOP ACCESS Springfield 413-733-9024

120 Maple St, Suite 305, Springfield MA

Girls Incorporated of Holyoke 6 Open Square Way, Holyoke MA	413-532-6247
Institute for Health and Recovery Family Engagement Project 155 Maple St, Suite 304, Springfield, MA	413-313-4630
Mass 2-1-1 A free, 24/7 resource that helps those in need navigate available services.	Statewide: 211
Massachusetts Organization for Addiction Recovery (MOAR) Advocacy organization focusing on addiction recovery; provides education and support	877-423-6627 www.neaar.org/moar
Massachusetts Substance Abuse Info and Education Information on youth and adult programs in MA	800-327-5050 www.helpline-online.com
Montague Catholic Social Ministries 43 Third St, Turners Falls MA	413-863-4844 Provides emergency basic needs & peer support, children's play groups, nurturing families programs, and father's groups.
Railroad Street Youth Program 60 Bridge St, PO Box 698, Great Barrington MA	413-528-2475
Refuge Recovery Pioneer Valley: peer led weekly group meetings to support recovery at Insight Meditation Center and at Northampton Recovery Center	413-527-0388 297 Main St, Northampton MA
Wednesday afternoons: Friday evenings:	116 Pleasant St, Ste. 242, Easthampton MA
Residential Assistance for Families in Transition (RAFT)	800-224-5124
Smart Recovery Alternative to AA/NA for recovery from addiction	440-951-5357 www.smartrecovery.org
SOAAR Speaking Out About Addiction and Recovery	Jill Panto: 413-427-1161 SOAAR2016@gmail.com
Tapestry Provides Narcan Training, overdose prevention, and Narcan distribution	80 Sanderson St, Greenfield MA 413-773-8888
Tapestry Provides clean needle exchange and training programs	15A Main St, Holyoke MA 16 Center St, Northampton MA 413-315-3732 x1 413-586-0310
Tapestry La Voz Provides HIV client services	130 Maple St. Springfield MA 277 Main St, Suite 404A, Greenfield MA 413-363-9472 413-773-8888
Tapestry Provides Narcan Training, family planning, nutritional assistance, HIV/AIDS services, clean needle exchange	296 Nonotuck Rd, Florence MA 413-586-2016
The Consumer Protection Unit Northwestern District Attorney's Office	Northampton Greenfield 413-586-9225 413-774-3186
Turn to Help Find a list of opioid treatment options near you.	www.turntohelp.com

Valley Medical Group Tai Chi
Greenfield Health Center

413-774-6301
329 Conway St, Greenfield MA

Valley Medical Group Yoga
Easthampton Health Center

413-529-9300
238 Northampton St, Easthampton MA

Basic Needs/Other Programs

Center for Self-Reliance Food Pantries
1 ½ Osgood St, Greenfield MA

413-773-5029

Department of Transitional Services
Assistance with food and SNAP benefits

866-950-3663

Energy and Utility
Fuel assistance and utility discounts. Telephone discounts.

800-632-8175

Hampshire Health Connect in Cooley Dickinson Hospital
Assistance getting MassHealth

413-582-2848
30 Locust St, Northampton MA

Massachusetts Coalition for the Homeless (MHC)
Advocacy to help states homeless and near-homeless

781-595-7570

MassHealth Enrollment
Free health insurance for those that qualify

888-665-9993

MBTA Special Needs Office
Helps persons with disabilities to obtain passes for reduced fares for public transportation

617-222-5438

PATCH (Planned Approach to Community Health)
Planning and assistance gaining access to food, housing, healthcare, addiction treatment, domestic violence and clinical services, continuing education and jobs. Limited transportation and childcare provided.

413-262-7103

The Food Bank of Western MA
SNAP (Supplemental Nutrition Assistance Program)
Women, Infants and Children (WIC) Nutrition Program

413-247-9738

866-950-3663

- Springfield
- Florence

413-737-8868

413-584-3591

Pharmacies/Narcan Availability

The following pharmacies carry Narcan, the antidote to an opioid or heroin overdose. Narcan is available without a prescription by a mechanism called a “standing order”. Ask for a Narcan Kit, with instructions on how to use this kit. If you have insurance, there will be a small co-pay. Narcan is free with Mass Health.

- All Walgreens
- All Rite Aid
- All CVS
- Athol Family Pharmacy
- Target CVS Pharmacy

Continued next page

Narcan is also available at:

- Serio's Pharmacy
(by prescription only) 63 State St, Northampton, MA
413-584-8980
- Learn 2 Cope 508-404-3539
Learn2cope.org
- Tapestry 413-586-2016
tapestryhealth.org

Legal Services

Court Service Center 413-775-7483
Franklin County Justice Center 43 Hope Street, Greenfield, MA

Housing Court Advocate 413-475-1570
Community Resources & Advocacy
Supports potential evictees through advocacy, budget counseling and financial assistance
(if available) to prevent eviction.

Massachusetts Legal Assistance Corporation 617-367-8544

Orange District Court 978-544-8281
Substance Abuse Intervention Program 1 Court Square, Orange MA
Lucinda Brown, Coordinator

Greenfield Drug Court
Tammy Balestracci, Drug Court Probation Office 413-774-5533
Franklin County Justice Center 43 Hope Street, Greenfield, MA

Drug Diversion and Treatment Program 413-586-9225
Dan Carey, Program Director
The Northwestern District Attorney's alternative program for eligible non-violent offenders
facing drug charges or drug-related charges to get into treatment. This program is available
in Orange, Greenfield, Northampton, and Belchertown District Courts.

Bar Advocates

Bar Advocates are court appointed criminal defense attorneys who represent indigent
defendants.

County	Email	Telephone
Berkshire County Bar Advocates	berkshireba@publiccounsel.net	1(413)442-7444
Franklin County Bar Association	franklinba@publiccounsel.net	1(413)774-2994
Hampden County Lawyers for Justice	hampdenba@gmail.com	1(413)732-7110
Hampshire County Bar Advocates	hcba@crocker.com	1(413)586-5038

Bar Association Referral Programs

Bar Association Referral Programs help individuals find the right attorney based on their
legal needs.

Referral Service	Website	Telephone
Franklin County Bar Association	www.franklincountybar.org	1(413)773-9839
Hampden County Bar Association	www.hcbar.org	1(413)732-4648
Hampshire County Bar Association	www.hampshirebar.org	1(413)586-8729
MA Bar Association	www.masslawhelp.com	1(866)MASS-LRS

District Attorneys' Offices

District Attorneys' Offices represent the Commonwealth of Massachusetts in the prosecution of criminal offenses. The District Attorney, with a staff of Assistant District Attorneys and victim advocates, provides legal representation to victims of alleged crimes and is involved with many community crime prevention programs. Specially trained victim advocates help victims navigate the court system.

Office	Website	Telephone
Berkshire DA	www.mass.gov/berkshireda	1(413)442-5951
Hampden DA	www.hampdenda.com	1(413)747-1000
Northwestern DA- Franklin	www.northwesternda.org	1(413)774-3186
Northwestern DA- Hampshire	www.northwesternda.org	1(413)586-9225

Western Massachusetts Veterans Treatment Court

Chief Probation Officer, Sean McBride sean.mcbride@jud.state.ma.us/

Holyoke District Court

The Veterans Treatment Court serves the needs of court-involved veterans who may benefit from alternatives to incarceration due to the physical and mental effects of their military experiences. The court sits weekly with a dedicated judge. Defendants are veterans who plead guilty to a criminal charge and enter the court voluntarily. Instead of being sentenced to jail time, they will enter an 18-month supervised probation period with regular drug and alcohol testing. Veterans will participate in the treatment such as detoxification for substance abuse problems or mental health treatment and will be matched with a veteran mentor. If they are homeless, they will get help finding housing.

Veterans Assistance

The Veterans Blue Book is a guidebook offering contact and general information about local, state, and federal resources for Western Massachusetts veterans and their families.

Link to The Blue Book on the Northwestern District Attorney's Website:

<https://northwesternda.org/sites/default/files/Documents/Vets%20Blue%20Book%20updated%20March%202016.pdf>

A list of important resources is included as follows:

Organization	Website	Telephone
Dept. of Veterans Affairs	www.va.gov	1(800)827-1000
Dept. of Veterans Services	www.mass.gov/veterans	1(617)210-5480

eBenefits	www.eBenefits.va.gov	
Home Base Program	www.homebaseprogram.org	1(617)724-5202
MA Substance Abuse Helpline	www.helpline-online.org	1(800)327-5050
Mass Vets Advisor	www.MassVetsAdvisor.org	
Military One Source	www.militaryonesouce.mil	1(800)342-9647
National Call Center for Homeless Veterans	www.va.gov/homeless/nationalcallcenter.asp	1(877)4AID VET
National Resource Directory	www.NationalResourceDirectory.gov	1(800)827-1000
Northwestern District Attorney's Office	www.northwesternda.org	1(413)586-9225
Soldier On	www.wesoldieron.com	1(866)406-8449
SAFELINK	www.casamyrna.org	1(877)785-2020
SAVE Suicide Hotline	www.mass.gov/veterans/health-and-well-being/counseling/suicide-prevention-only/save.html	1(888)844-2838
ServiceNet	www.servicenet.org	1(413)585-1300
Soldiers' Home in Holyoke	www.mass.go/eohhs/gov/departments/hly	1(413)532-9475
National Center for PTSD	www.ptsd.va.gov	1(802)296-6300
VA Caregiver Support	www.caregiver.va.gov	1(855)260-3247
VA Central Western Massachusetts Healthcare	www.centralwesternmass.va.gov	1(413)584-4040
Veterans Crisis Line	www.VeteransCrisisLine.net	1(800)273-TALK
Veterans Employment and Training Services	www.dol.gov/vets	1(800)4-USA-DOL
Veterans Justice Partnership	www.veteransjusticepartnership.org	1(866)406-8449
Vet to Vet Support Group	Tim Ranney-Blake	1(413)475-0226
Western Mass. Vet Center	www.vetcenter.va.gov	1(413)737-5167

Local Substance Abuse Prevention Coalitions & Task Forces

Broadly defined, a coalition is an alliance for combined action, and they can be called by many different names: collaborative, multi-sector partnership and alliance to name a few. No matter what they are called, coalitions work to initiate change in their community. Western Massachusetts is blessed with many groups working together, combining forces to respond to challenges that our communities are facing with regard to drug and alcohol use. Prevention, treatment and recovery are paramount in their goals and objectives. We welcome you to get involved within your own communities. Everyone can play a part.

Berkshire Opioid Abuse Prevention Coalition	Berkshire Public Health Alliance	
1 Fenn St, Suite 302, Pittsfield MA		413-442-1521 x37
www.berkshireplanning.org/major-initiatives/berkshire-public-health-alliance		
Drug Free Communities Mason Square Drug Free Task Force		
106 Wilbraham Rd, Springfield MA		413-746-3655 x127
www.facebook.com/MasonSquareHealthTaskForce		
Easthampton Healthy Youth Coalition		413-207-5725
50 Payson Ave, 2 nd Floor, Easthampton MA		www.easthamptoncoalition.org
Gill Montague Community School Partnership		413-863-7512
35 Crocker Avenue, Turners Falls MA		www.gmpartnership.org
Hampden County Addiction Task Force		413-505-5913
1500 Main St, Floor 18, Springfield MA	Hampden District Attorney's Office	
Hampshire HOPE		413-587-1219
212 Main St, Rm 101, Northampton MA		www.hampshirehope.org
Northampton Prevention Coalition		413-587-1344 x3021
380 Elm St, Northampton MA		www.northamptonprevents.wordpress.com
Northern Berkshire Community Coalition		413-663-7588
61 Main St, Suite 218, North Adams MA		www.nbccoalition.org
North Quabbin Community Coalition		978- 249-3703
Resource Directory		www.nqcc.org/resource.html
Northwestern Rx Drug Abuse Task Force		413-437-5735
1 Gleason Plaza, Northampton MA		www.northwesternda.org/drug-abuse
Opioid Task Force of Franklin County and the North Quabbin Region		413-834-3161
43 Hope Street, Greenfield MA	Franklin County Justice Center, Room 1705	www.opioidtaskforce.org
Quaboag Hills Substance Use Alliance		
qhcc.weebly.com/substance-use-task-force.html		
South Hadley Drug & Alcohol Prevention Coalition		413-538-5063 x3723
153 Newton St, South Hadley MA		www.southhadleyprevents.org

SPIFFY/The Collaborative for
Educational Services (CES)
97 Hawley St, Northampton MA
www.collaborative.org/programs/community-health/spiffy-coalition

413-586-4900 x177

Springfield Coalition for Opioid Overdose Prevention S.C.O.O.P
Springfield Department of Health/Human Services
95 State St, Suite 201, Springfield, MA www.springfield-ma.gov/hhs/scoop-home.0.html

413-787-6718

FRANKLIN FAMILY DRUG COURT

Help for families struggling with substance use disorder

Franklin Probate and Family Court
101 Munson Street, Greenfield, MA 01302
(413) 775-7452

WHY PARTICIPATE IN FAMILY DRUG COURT?

- Children of all ages suffer when a parent abuses drugs or alcohol.
- Every child deserves and wants to have the best parent he or she can have

THE GOAL OF THE FRANKLIN FAMILY DRUG COURT IS TO TREAT THE ENTIRE FAMILY by:

- Assisting the parent in his or her recovery
- Addressing the needs of the child and caregiver
- Removing the stigma of addiction

WHAT ARE THE SERVICES OF THE FAMILY DRUG COURT?

The Franklin Family Drug Court offers services for families struggling with substance use disorder. It is a voluntary program that may help your family. Services for children and caregivers include:

- Trauma assessments and follow-up treatment
- Education about the disease model of addiction
- Referrals for resources and supportive services for the caregiver

"The best advice I can give parents is that life is so much better without drugs. I wish every addict could learn that and feel the way I do. It is not an easy or a fast process, but it is so worth it. Things will get better."

Molly, Drug Court Graduate, 2 years in recovery

FREEDOM STARTS WITH THE FIRST STEP

At **Swift River**, we provide all levels of addiction recovery care in a comfortable and safe environment, offering the perfect place to reflect, learn, and thrive. Our drug and alcohol treatment programs are tailored to each resident, and overseen by dedicated addiction recovery professionals.

We treat adults struggling with addiction medically, mentally, and spiritually to break the cycle of repeated relapse.

Call us today.

24/7 Substance Abuse Support Hotline:
(518) 269-8306
www.SwiftRiver.com

Swift  **River**

PHASE ONE: DANA DAY TREATMENT CENTER AT THE QUABBIN RETREAT

ADDRESSING OUR MOST URGENT COMMUNITY HEALTH NEEDS **Mental Health and Substance Abuse Treatment Services**

- Phase Two – Adult residential substance abuse center, slated for fall 2017
- Phase Three – Residential adolescent substance abuse treatment
- Phase Four – Inpatient detox and inpatient mental health
- 86-bed, on-site continuum of care for behavioral health patients
- Resource navigation and case management
- Wide array of services to augment treatment and support recovery

The Dana Day Treatment Center provides:

- Adult intensive outpatient services for dual diagnosis of mental illness/substance abuse
- Masters'-level educated therapists
- Care coordination and family support model

For referrals or more information, contact
Brian Gordon, LMHC, at (978) 724-0010 or
brian.gordon@heywood.org

THE
Quabbin
RETREAT
Member of the Heywood Healthcare Family

"We need to reaffirm the fundamental value that every life has value. That we don't leave anyone behind. That we do better when we recognize our destinies are linked. We have a sacred responsibility to care for one another."

Vivek H. Murthy,
former U.S. Surgeon General

The Franklin Recovery & Northern Hope Centers

The **Franklin Recovery Center** -- a first step in recovery for people 18 or older who are seeking recovery from active use of substances such as opiates, alcohol and benzodiazepines. The **Northern Hope Center** offers a next step in recovery for those ready to leave the Franklin Recovery Center, located in the same building.

We help participants build an individualized plan for a life of wellness and supported recovery in all its phases.

298 Federal Street (Route 5), Greenfield, MA
For more information or to make a referral, please call:
413-733-1423 or 413-737-2439


Support programs of Behavioral Health Network, Inc.



The **Northampton Recovery Center** is a safe, peer-driven community established in 2016 to provide a positive welcoming environment for people on all pathways and in all stages of recovery from addiction.

Families and allies are welcome.

Peers lead and design opportunities for social, educational and wellness activities that support recovery. Together we share support, resources and hope.

Edwards Church

297 Main Street, Northampton

Monday 1—4pm, Wednesday 1—4pm

Weekly schedule can be found on Facebook or

NorthamptonRecoveryCenter.org

For more information, contact:

NorthamptonRecoveryCenter@gmail.com

Drug Diversion and Treatment Program

The Drug Diversion and Treatment Model



A voluntary program for non-violent offenders with substance abuse issues up to the age of 45, charged with certain drug-related offenses. Eligible candidates have the opportunity to receive comprehensive substance abuse treatment services in lieu of prosecution through the traditional court process.

Completing the diversion program requires full participation in an individualized treatment plan with case management for at least 6 months. Clinical evaluations and treatment plans are administered by clinicians from Clinical & Support Options and Center for Human Development and include a range of inpatient and outpatient services and support designed to help participants become drug-free, functioning members of society.

Persons identified by the District Attorney's Office will:

- Receive a thorough clinical evaluation
- Participate in intensive treatment;
- Be subject to strong case management, including drug screening when applicable;
- Be offered a recovery coach to assist with long-term recovery and sobriety.

Office of Northwestern District Attorney David Sullivan
Contact: Program Director Dan Carey: 413-586-9225



Addiction is an illness that can strike anyone from any income bracket, education level or professional status. It's not a symptom of poor upbringing or a failure of willpower. Law enforcement sees a correlation between people who struggle with substance use disorder and those who engage in criminal behavior. It's essential that we eliminate stigma against people dealing with addiction so they are able to reach out for the help they need.

We acknowledge that punishment is not the appropriate response to a person with a substance use disorder. Rather we need compassionate treatment options and communities that support people in recovery. And it's also true that we can't treat our way out of our addiction problem. This is why prevention initiatives and public education are crucial. If we want people to live healthy lives unburdened by the disease of addiction, we must work with families and schools to support young people in delaying first use of substances to protect their developing brains.

This is the second printing of this resource guide. Services that support health and wellbeing when it comes to substance use disorders are expanding in our communities. You'll note that included in this guide are prevention, treatment and recovery services as well as other support services. We need them all!

Sincerely,

A handwritten signature in black ink, appearing to read 'David E. Sullivan'. The signature is fluid and cursive, written in a professional style.

David E. Sullivan
Northwestern District Attorney